

Booking Rules for Hotel Guests and Cottage/Golf House Rentals at Halmstad Golfarena

These booking rules apply unless a special agreement has been made when booking a hotel room or renting a cottage/golf house at Halmstad Golfarena. Special rules apply to training camps and group bookings.

Booking and Confirmation

A booking is binding once a credit card has been registered, it has been confirmed, and you have received a booking number. Booking confirmation takes place in writing via our booking system. When booking, you are required to provide your name, address, telephone number, e-mail address, arrival and departure times, and register a credit card.

Age Limit

A minimum age of 25 years applies to guests without an adult companion. Halmstad Golfarena reserves the right to cancel the booking on the spot if valid identification cannot be shown.

Children under the age of 5 stay free sleeping in their parents' bed at our hotel. Children over the age of 5 are considered adults. Cots or similar for the youngest children are available to borrow free of charge during your stay, subject to availability.

Check-in and Check-out

Unless otherwise stated or agreed upon, the following applies:

In hotel rooms: Check-in from 3 p.m. and check-out by 11 a.m. In cottages or golf houses: Check-in from 4 p.m. and check-out by 11 a.m.

Please note the check-out procedures when staying in a cottage or golf house. Information is available in your accommodation on site. If the check-out rules are not followed, Halmstad Golfarena will charge a minimum of SEK 500 or the additional cost this entails for Halmstad Golfarena. Information is also available from the reception staff at Halmstad Golfarena.

Payment Terms

Failure to pay is considered a cancellation and the cancellation rules apply.

We accept most major credit and debit cards, but not American Express and Diners Club. If you are unsure, please contact us before booking. The hotel is not obliged to accept credit cards, checks, coupons or foreign currency unless the hotel has offered to do so.

Cancellation Rules

The cancellation terms vary depending on which price you have booked and whether the booking is part of a campaign. Unless otherwise agreed upon at the time of booking, or the price you have chosen has other rules, the following applies:

For cancellations within 10 days of the booking date, there is no charge. For cancellations more than 10 days after the booking date, Halmstad Golfarena will retain a cancellation fee depending on how close to the arrival date you cancel as follows:

For bookings of 3 nights or more, the following applies

You can cancel against a processing fee up to 30 days before arrival, regardless of the reason. The processing fee is SEK 500. Cancellation later than 30 days before arrival, 20% of the booking value. Cancellation later than 14 days before arrival, 50% of the booking value. Cancellation later than 7 days before arrival, 100% of the booking value.

For bookings of less than 3 nights, the following applies

For bookings of less than 3 nights (excluding peak season), cancellation must be made by 4 p.m. (local time for Halmstad) on the day before arrival. If you fail to cancel or cancel later than 4 p.m., you will be charged 100% of the booking value. If Halmstad Golfarena has incurred special costs as a result of your order, you will also be liable to reimburse these. The terms apply outside peak season.

For bookings during peak season regardless of the number of nights

For bookings of less than 3 nights during peak season (June 20 - August 11, 2024), cancellation must be made at least 14 days before arrival. Otherwise, Halmstad Golfarena has the right to compensation as follows:

Cancellation later than 14 days before arrival, 50% of the booking value. Cancellation later than 7 days before arrival, 100% of the booking value.

Cancellation Protection

Cancellation protection must be purchased at the same time as the booking and cannot be added later. If you have taken out cancellation protection, you will be fully reimbursed in the event of death, acute illness or accident affecting the tenant himself or herself or his or her spouse (or cohabiting under marriage-like conditions), children, parents or siblings. This must have a direct and adverse impact on the tenant's ability to carry out the journey and must be certified by a doctor authorized to do so. Cancellation must be made as soon as the illness has occurred, but no later than 12 noon on the day of arrival. Cancellation protection only applies if the illness is acute and unknown at the time of booking. The doctor must expressly advise against the journey, which must be stated in a medical certificate. The cancellation protection is not refundable. For bookings of 3 nights or more, the processing fee is also not refundable.

Halmstad Golfarena

Golf & Sports Club

Special conditions for those renting cottage 301-303

Cleaning of the cottage Cleaning of the cottage is not included but can be ordered for a fee. Pre-book final cleaning no later than the day before departure. However, final cleaning is included during our peak season. Ask us if you are unsure of what applies. If you choose to clean the cottage yourself, you must clean it thoroughly before departure. Dishwashing and emptying of rubbish must always be carried out by the tenant even if final cleaning has been ordered. Final cleaning that has not been carried out according to instructions will be charged in retrospect. Cleaning equipment is available in the cottage.

Sheets, towels and breakfast

Sheets and towels are always included when you stay with us. However, you must make your own bed in our cottages. Breakfast is not included when you stay in our cottages. Please inform reception no later than the day before arrival if you wish to purchase hotel breakfast.

Other information and conditions

All our guests have the opportunity to exercise free of charge in our fully equipped gym and participate in group training sessions as long as there is room. Sauna and hot tub are included during our opening hours and when they are not booked by groups or closed for maintenance. To play golf with us you need to pay. You can buy day passes, green fees or tickets to the adventure golf course at reception. Contact reception and they will help you.

There may be noise from our machines that take care of our green areas.

Halmstad Golfarena

- offers our guests free parking. Our charging stations for electric cars are chargeable.
- is a non-smoking facility. This applies throughout the facility, both indoors and outdoors.
- has restrictions on the ability to accept pets. We only allow pets in our cottages on the premises. An extra charge applies.

Registration of foreign guests

According to the Aliens Ordinance, Halmstad Golfarena, as an accommodation facility, must ensure that foreign overnight guests provide certain personal data as prescribed by the National Police Board. As a foreign guest, you must therefore prove your identity with a valid ID document. These rules are based on the Schengen Agreement within the EU. At check-in, or as soon as possible thereafter, you and all members of your party must therefore provide us with your personal data at reception. We require a valid ID document for all overnight foreign guests.

Consumption of alcohol

As Halmstad Golfarena has a serving permit that regulates the sale and consumption of alcohol on the premises, it is not permitted to bring or consume your own alcoholic beverages anywhere on the premises. Exceptions apply to those staying in cottages.

Halmstad Golfarena

Golf & Sports Club

Consumption of own alcoholic beverages is permitted in the cottage and on the adjacent patio area.

Obligations

All keys to the accommodation must be returned at check-out. Failure to return keys will be charged at SEK 500 per key.

Between 11 p.m. and 7 a.m., you and your companions must show the greatest consideration and silence towards other guests. We have the right to terminate your agreement if this is not complied with and you will then have no right to a refund of any part of the paid amount. In case of damage to the room, the cottage or other premises or disruptive behavior at Halmstad Golfarena, you will be charged for the cost of the damage and/or cleaning and an administration fee of SEK 1,000.

Your own safety

Always find out where emergency exits, alarm buttons and fire extinguishers are located. For safety reasons, we only allow our employees and checked-in guests to freely enter hotel rooms or other reserved premises.

Storage of valuables

Halmstad Golfarena has no strict liability for property that you store in your hotel room, cottage or elsewhere on the premises.

Force majeure

Events beyond Halmstad Golfarena's control, such as strikes, lockouts, fires, etc., which make it impossible to fulfill the obligations in this agreement, give Halmstad Golfarena the right to terminate the agreement without liability.

Processing of personal data

Halmstad Golfarena will be the "data controller" of the personal data you provide to us. We only collect non-sensitive personal data about you.

We need to know your basic personal data in order to provide you with correct and relevant information when you book any of our services. We do not collect any personal data from you that we do not need to provide the services to you.